

Q1

Are you:

Answer Choices	Responses	
A City of York or Housing Association tenant living in York	46.91%	76
Applying for a Council or Housing Association property in York	7.41%	12
A stakeholder (work for a housing agency or organisation or with people that are homeless in York)	4.94%	8
A resident of the City of York	31.48%	51
A resident from outside the City of York	9.26%	15
	Answered	162

Q2

Do you think we should remain part of North Yorkshire Home Choice?

Answer Choices	Responses	
Agree	45.63%	73
Disagree	38.13%	61
Don't know	16.25%	26
	Answered	160

Q3

Applicants with no housing need (those who currently live in adequate housing) cannot register for social housing. There are some exceptions, see Q4:

Answer Choices	Responses	
Agree	55.10%	81
Disagree	32.65%	48
Don't know	12.24%	18
	Answered	147

Q4

Exception: Applicants who are 60+, and who wish to move into Independent Living Communities (sheltered) or specific 60+ housing can register.

Answer Choices	Responses	
Agree	93.33%	140
Disagree	3.33%	5
Don't know	3.33%	5
	Answered	150

Q5

Applicants in rent arrears of over 8 weeks in either social or private tenancy cannot register for social housing in York. (People would be able to re-apply when arrears are below 8 weeks).

Answer Choices	Responses	
Agree	74.32%	110
Disagree	21.62%	32
Don't know	4.05%	6
	Answered	148
	Skipped	29

Q6

Applicants with historic housing related debt (former arrears, damage recharges, bonds and deposits) who have not maintained a payment plan for at least 13 weeks cannot register for social housing in York.

Answer Choices	Responses	
Agree	79.87%	119
Disagree	11.41%	17
Don't know	8.72%	13
	Answered	149

Q7

Applicants and joint applicants who own or part own a residential property, whether they currently live in the home or not, cannot register for social housing in York.

Answer Choices	Responses	
Agree	79.19%	118
Disagree	15.44%	23
Don't know	5.37%	8
	Answered	149

Q8

Single people and couples under 35 with their own bedroom in the family home have no housing need and therefore cannot register for social housing in York.

Answer Choices	Responses	
Agree	31.54%	47
Disagree	61.74%	92
Don't know	6.71%	10
	Answered	149

Q9

Applicants and/or dependents that have a combined household income and/or savings above the thresholds outlined below and are able to meet their own housing need cannot register for social housing in York. The proposed thresholds are: • Threshold for one bedroom property - £45,000• Threshold for two bedroom property - £55,000• Threshold for three bedroom property - £60,000

Answer Choices	Responses	
Agree	71.81%	107
Disagree	16.78%	25
Don't know	11.41%	17
	Answered	149

Q10

Applicants who provide false information or deliberately withhold information cannot register for a minimum of five years from the date of assessment. (Currently disqualified for 12 months).

Answer Choices	Responses	
Agree	73.65%	109
Disagree	17.57%	26
Don't know	8.78%	13
	Answered	148

Q11

Applicants should be removed from the register if they have refused two suitable offers of accommodation. (Currently applicants are removed if they have refused three suitable offers).

Answer Choices	Responses	
Agree	48.65%	72

Disagree	48.65%	72
Don't know	2.70%	4
	Answered	148

Q12

Applicants who are previous tenants, joint tenants or a named member of a household who has left the property cannot register for 12 months from the tenancy start date. (Currently someone can give up a tenancy and immediately re-apply to the register).

Answer Choices	Responses	
Agree	59.73%	89
Disagree	26.85%	40
Don't know	13.42%	20
	Answered	149

Q13

When an applicant disagrees with something about their application there is 1 right of review by a senior officer (there are currently 2 rights of review, the second being to NYHC Board). NB - There is still right to judicial review and complaint, ombudsman.

Answer Choices	Responses	
Agree	47.65%	71
Disagree	40.94%	61
Don't know	11.41%	17
	Answered	149

Q14

To prevent fraud and identify subletting, photographic evidence of all household members should be provided at application.

Answer Choices	Responses	
Agree	82.67%	124
Disagree	11.33%	17
Don't know	6.00%	9
	Answered	150

Q15

To prevent fraud, subletting and minimise risk the following checks are carried out on applicants and all household members over the age of 18 and individual applicants aged 16 and 17. Checks include: Police checks, tenancy checks, credit checks, medical condition confirmation, land registry checks, immigration status checks. (Currently we only do checks on applicants and not other adult family members).

Answer Choices	Responses	
Agree	76.67%	115
Disagree	14.67%	22
Don't know	8.67%	13
	Answered	150

Q16

How long should someone live in York before they can register for housing? NB – someone fleeing domestic violence or accepted homeless is not subject to this criteria.

Answer Choices	Responses	
6 out of 12 months or 3 out of 5 years (in line with homeless legislation)	39.58%	57
Currently live in City of York Council Local Authority and have been resident for minimum of 2 years	39.58%	57
Currently live in City of York Council Local Authority and have been resident for minimum of 4 years	20.83%	30
	Answered	144

Q17

How long should someone work in York before they can register for housing? NB - Employment is defined as meaningful permanent full time or part time not casual or seasonal.

Answer Choices	Responses	
Employed in City of York Local Authority area	39.16%	56
Employed in City of York Local Authority area for 6 months	60.84%	87
	Answered	143

Q18

When should a rough sleeper who is not from York and does not have a job in York be able to register for housing?

Answer Choices	Responses	
If there is evidence of rough sleeping for prescribed time of local connection (Q16 - Q17)	13.29%	19
If there is evidence of rough sleeping for prescribed time of local connection (Q16 - Q17) and engagement with services	50.35%	72
Should not get local connection	36.36%	52
	Answered	143

Q19

Offenders who were tenants (no arrears or anti-social behaviour) before their conviction and the sentence is not tenancy related are given emergency band to ensure they are rehoused on release (currently are offered a direct let).

Answer Choices	Responses	
Agree	58.33%	49
Disagree	26.19%	22
Don't know	15.48%	13
	Answered	84

Q20

Applicants in the 'emergency band' will be subject to autobid or direct let if they have not made any suitable bids within 28 days (currently review / withdraw band).

Answer Choices	Responses	
Agree	72.34%	102
Disagree	14.89%	21
Don't know	12.77%	18
	Answered	141

Q21

When a child over the age of 1 lives in a bedsit with parent(s) they are awarded gold band for lacking 2 bedrooms.

Answer Choices	Responses	
Agree	68.57%	96
Disagree	26.43%	37
Don't know	5.00%	7
	Answered	140

Q22

When a child under the age of 1 lives in a bedsit with parent(s) they are awarded silver band for lacking 1 bedroom.

Answer Choices	Responses	
Agree	69.72%	99
Disagree	27.46%	39
Don't know	2.82%	4
	Answered	142

Q23

Applicants whose home permanently lacks basic amenities, not due to the failure of the applicant and that cannot be resolved via reasonable building / works or enforcement action, increase banding from silver to gold band.

Answer Choices	Responses	
Agree	87.41%	125
Disagree	7.69%	11
Don't know	4.90%	7
	Answered	143

Q24

Gold band to applicants where there are succession rights to a social tenancy but the property does not meet the housing need (usually too large).

Answer Choices	Responses	
Agree	71.13%	101
Disagree	17.61%	25
Don't know	11.27%	16
	Answered	142

Q25

Gold band to tenants where flexible tenancy is at an end and they require alternative accommodation.

Answer Choices	Responses	
Agree	62.68%	89
Disagree	22.54%	32
Don't know	14.79%	21
	Answered	142

Q26

Review all gold band applications after 56 days and if they have not placed any suitable bids the application goes to autobid or direct let.

Answer Choices	Responses	
Agree	64.90%	98
Disagree	21.19%	32
Don't know	13.91%	21
	Answered	151

Q27

When 2 children over the age of 1 share a single bedroom, they will be awarded silver band for lacking 1 bedroom

Answer Choices	Responses	
Agree	63.45%	92
Disagree	27.59%	40
Don't know	8.97%	13
	Answered	145

Q28

Silver band to applicants where the Local Authority has a duty to relieve homelessness under Homeless Reduction Act 2017.

Answer Choices	Responses	
Agree	67.13%	96
Disagree	19.58%	28
Don't know	13.29%	19
	Answered	143

Q29

Silver band applications from hospital / prison who are ready for independent living, to prevent homelessness.

Answer Choices	Responses	
Agree	64.58%	93
Disagree	24.31%	35
Don't know	11.11%	16
	Answered	144

Q30

Silver band to single / couples over 35 who share kitchen / bathroom facilities with separate households who will not be moving with them.

Answer Choices	Responses	
Agree	57.93%	84
Disagree	32.41%	47
Don't know	9.66%	14
	Answered	145

Q31

Bronze band to single / couples over 35 who share kitchen / bathroom facilities with family households who will not be moving with them.

Answer Choices	Responses	
Agree	63.38%	90
Disagree	26.76%	38
Don't know	9.86%	14
	Answered	142

Q32

Bronze band to applicants who have an assessed care need for accommodation in an Independent Living Community who would be otherwise adequately housed.

Answer Choices	Responses	
Agree	67.61%	96
Disagree	19.01%	27
Don't know	13.38%	19
	Answered	142

Q33

City of York Council and Housing Association tenants with no housing need are currently given priority to move if they are 'good tenants' (no rent arrears or nuisance for 3 years). Do you agree this should continue?

Answer Choices	Responses	
Agree	69.72%	99
Disagree	21.83%	31
Don't know	8.45%	12
	Answered	142

Q34

Bronze band to Forces personnel who are at risk of homelessness before 56 days (Homeless Reduction Act 2017)

Answer Choices	Responses	
Agree	75.35%	107
Disagree	17.61%	25
Don't know	7.04%	10
	Answered	142

Q35

That applicants accepted as statutory homelessness cases (full duty) are not given an area choice and only have a direct let other than in special circumstances. Previous policy gave the option to bid.

Answer Choices	Responses	
Agree	70.29%	97
Disagree	15.94%	22
Don't know	13.77%	19
	Answered	138

Q36

Applications from foster carers, those approved to adopt, or those persons being assessed for approval to foster or adopt, who need to move to a larger home in order to accommodate a looked after child or a child who was previously looked after by a local authority child are offered a direct let.

Answer Choices	Responses	
Agree	67.63%	94
Disagree	23.02%	32
Don't know	9.35%	13
	Answered	139

Q37

Housing First is a national initiative to help rough sleepers into housing. Housing First applicants must have intensive support and will be offered a direct let.

Answer Choices	Responses	
Agree	74.29%	104
Disagree	12.14%	17
Don't know	13.57%	19
	Answered	140

Q38

Management transfers (existing tenants who need to move) - To extend policy to be given a move for significant serious intimidating harassment which cannot be resolved through landlord management. (Currently only for threats or actual violence or racial harassment).

Answer Choices	Responses	
Agree	84.17%	117
Disagree	6.47%	9
Don't know	9.35%	13
	Answered	139

Q39

That families with 2 children same sex will be eligible for a 3 bedroom property when one child becomes 16 (currently 21).

Answer Choices	Responses	
Agree	70.07%	96
Disagree	19.71%	27
Don't know	10.22%	14
	Answered	137

Q40

Minimum standards, size/space in bedrooms, will be considered when assessing bedroom need.

Answer Choices	Responses	
Agree	84.17%	117
Disagree	7.19%	10
Don't know	8.63%	12
	Answered	139

Q41

That subject to affordability older people (60+) will be able to bid on 2 bed bungalows with 1 bed need. Property will be offered to someone with correct bedroom need if tie-break.

Answer Choices	Responses	
Agree	73.38%	102
Disagree	21.58%	30
Don't know	5.04%	7
	Answered	139

Q42

That shared housing for single / couples will be offered to under 35's.

Answer Choices	Responses	
Agree	70.50%	98
Disagree	17.27%	24
Don't know	12.23%	17
	Answered	139

Q43

To reduce the bidding cycle to Thursday - Monday. Current bidding cycle is Thursday - Tuesday.

Answer Choices	Responses	
Agree	51.09%	70
Disagree	28.47%	39
Don't know	20.44%	28
	Answered	137

Q44

Having looked at the proposed changes, do you think York should remain in NYHC?

Answer Choices	Responses	
Agree	46.04%	64
Disagree	35.25%	49
Don't know	18.71%	26
	Answered	139